

United States Postal Service®

INDUSTRY ALERT

October 13, 2023

Scheduled Commercial System Release – October 15, 2023

On *Sunday, October 15, 2023*, the United States Postal Service will perform maintenance that is critical to its infrastructure.

Commercial Systems - Software Updates Implementation Timeframe / Outage Notification		
Implementation Window		
Schedule	Date	Time
Start	Sunday, October 15, 2023	12:00 AM CT
End	Sunday, October 15, 2023	8:00 AM CT
Impacted Systems		Outage
PostalOne! System Maintenance		No
Tech Apps Systems Maintenance		Yes (12:00 AM – 8:00 AM CT)
Facility Access and Shipment Tracking (FAST) Release 60.0.1.0		Yes (4:00 AM – 8:00 AM CT)
Program Registration Release 25.0.2.0		No

During outage **FAST Help Desk** and field **Business Mail Acceptance Units (BMEs)** have been advised to accept mailings under the *PostalOne! System Contingency Plan*.

Reference the *PostalOne! System Contingency Plan* located @ [PostalOne!® Contingency Plan | PostalPro \(usps.com\)](#)

We appreciate your patience and apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov] or telephone [(877) 672-0007].

##

*Please visit us on the USPS [Industry Outreach/ USPS Corporate Affairs](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Corporate Affairs*

*To subscribe or unsubscribe to Industry Alerts, please hit reply, and send us your request. Or mail your request to:
Attn: Industry Engagement & Outreach
475 L'Enfant Plaza, RM 4411
Washington DC 20260*

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy